

75
Azadi Ka
Amrit Mahotsav



NATIONAL LOK ADALAT

UNIQUE INITIATIVES
of RLSA

RAJASTHAN STATE LEGAL SERVICES AUTHORITY



राष्ट्रीय लोक अदालत



लोक अदालत का नारा

“

ना कोई जीता ना कोई हारा
मामले का अंतिम निपटारा
निपटे मुकदमा तो बढ़े भाईचारा
जिससे खुशहाल हो प्रदेश हमारा

”

11 सितम्बर, 2021

गठित बैंचों की संख्या

739

रैफर किए गए प्रकरणों की संख्या

3,61,796

निस्तारित प्रकरणों की संख्या

81,136

अवॉर्ड राशि

5,59,41,94,844

11 दिसम्बर, 2021

गठित बैंचों की संख्या

903

रैफर किए गए प्रकरणों की संख्या

4,58,407

निस्तारित प्रकरणों की संख्या

1,29,616

अवॉर्ड राशि

6,32,96,07,997

12 मार्च, 2022

गठित बैंचों की संख्या

1,044

रैफर किए गए प्रकरणों की संख्या

7,01,026

निस्तारित प्रकरणों की संख्या

2,06,242

अवॉर्ड राशि

7,24,21,68,255

14 मई, 2022

गठित बैंचों की संख्या

891

रैफर किए गए प्रकरणों की संख्या

14,25,183

निस्तारित प्रकरणों की संख्या

9,21,993

अवॉर्ड राशि

6,40,30,04,411

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From the Desk of Member Secretary

In its pursuit of providing simple, quick and accessible justice to masses and to provide for easy and early settlement of disputes, Rajasthan State Legal Services Authority (RSLSA) under the guidance of Hon'ble Executive Chairman, RSLSA Hon'ble Mr. Justice Manindra Mohan Shrivastava adopted result-oriented approach and introduced many new innovative initiatives which helped effectively in maximizing amicable settlement of cases in National Lok Adalat such as; issuance of exhaustive guideline, having interaction with the Secretaries, DLSAs to take a stock of the preparations and to boost their morale, appointment of Nodal Officers at every level of the State Government for having meetings with the State Heads of all Nationalized & Private Banks, Financial Institutions and Insurance Companies to evolve new strategies for maximizing the disposal of Bank Recovery Matters, Cases falling under Section-138 NI Act and Motor Accident Claim Petitions.

It is a matter of immense pleasure to compiled and share all the initiatives the RSLSA has undertaken to streamline the structure of National Lok Adalat and accelerate its pace which has led us to strive for excellence.

Dinesh Kumar Gupta
Member Secretary
Rajasthan State Legal Services Authority

ISSUANCE OF EXHAUSTIVE GUIDELINES

The first step towards streamlining the whole process was issuance of detailed guideline prescribing modes and methods for:

Identification of cases

Process of identification

Reference of cases

Constitution of Benches

Preparation for Pre-counselling/
Door-step Pre-counselling

Process of Pre-counselling/
Door-step Pre-counselling

Pre-Counselling in matters pertaining
to Banks & Financial Institutions

Providing Timeline

Constitution of Benches


Publicity Measures

By this, the RLSA was able to ensure that each and every pending Civil, Criminal and Revenue Cases having element of settlement could be referred to NLA which is compoundable or have slightest element of settlement.

IDENTIFICATION OF NEW CATEGORIES OF THE CASES TO BE TAKEN UP IN NATIONAL LOK ADALAT

Special focus was given to identify the new categories of the cases within the categories specified by NALSA.

- Disputes of employment raised by the employees of the Non-Governmental Educational Institutions and lying pending with the Tribunal.
- Disputes between members and the Co-operative Societies Matters pending with the Tribunal constitutes under the Co-operative Societies Act.
- service matters qua Transfer of Govt. Employees; their suspension; recovery after retirement; retiral benefits; family pension; medical reimbursement lying pending before the Rajasthan State Administrative (Service) Tribunal
- Labour and Employment disputes of Rajasthan State Road Transport Corporation Employees and other Govt. Departments/PSUs
- References under Land Acquisition Act for enhancement of and right to claim compensation
- Disputes between Landlord and Tenants for eviction and enhancement of rent pending under Rent Control Act
- Civil Second Appeals pending for more than 03 years
- Civil Misc. Appeals arising out of the temporary injunction orders and other interim orders of the Civil Courts
- The Fatal Accident Claim cases

- 
- Election Petitions in which term of elected representative had already expired

 - Electrocutation cases of human beings and cattle

 - Vasectomy failure cases pending with the PLAs

 - Matters related to House Tax, 'Shahri Jamabandi' and dispute between consumer and Trading Companies were also included as new category in Pre-litigation category.

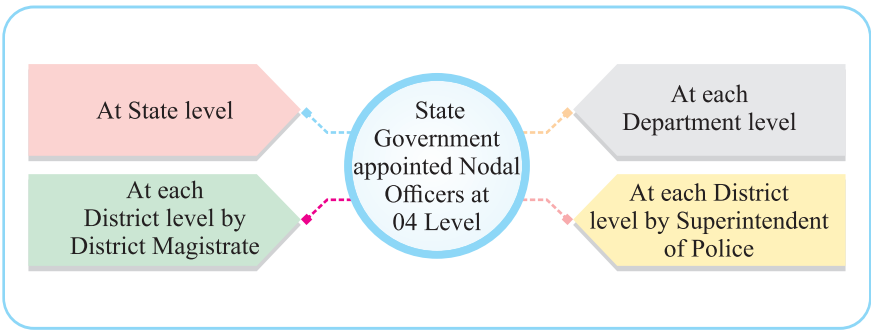
INCLUSION OF NEW TRIBUNALS / COMMISSION /AUTHORITIES /FORUMS

The RLSA expanded its wings and included many new Tribunals/ Commission/ Authorities/ Forums to participate in National Lok Adalat, such as:-



APPOINTMENT OF NODAL OFFICERS

The idea of getting the Nodal Officers appointed at different levels have yielded positive results inasmuch as after appointment of the Nodal Officers, not only process of identification of compoundable nature of cases have been streamlined and accelerated but lists of such cases are also being prepared promptly, and duly authorised officers of the Department concerned are attending Pre-counselling sessions well-prepared.



At State level – To act as a bridge between RLSA & all Govt. Departments/ other functionaries of Govt. of Rajasthan Department wise.

At each Department level – To act as a bridge between OICs of concerned department and RLSA

At each District level by District Magistrate – To act as a bridge between concerned DLSA and District Administration vis-a-vis successful organization of NLA and all other important relevant issues including publicity measures

At each District level by Superintendent of Police – To act as a bridge between concerned DLSA and District Police vis-a-vis effective and timely service of Notices issued for Pre-counselling & NLA

Appointment of Nodal Officer by Insurance Companies

To act as a bridge between concerned MAC Tribunal and the Insurance Company concerned for MAC cases.

Nodal officers By all the Banks/ Banking Institutions for loan recovery matters, including Section 138 NI Act matters :-

At State level to act as a bridge between RSLSA and concerned Bank

In every District, to act as a bridge between all the branches of concerned Bank situated at a particular District Headquarter and concerned DLSA

At every Taluka, to act as a bridge between branch of concerned Bank situated at concerned Taluka and concerned TLSC

CREATION OF SPECIAL CELL ON THE REQUEST OF RSLSA FOR SERVICES OF NOTICES

Special cell got created in every Taluka and District level in the office of Deputy Superintendent of Police and Superintendent of Police, respectively for better and effective service of notices for pre-counselling in NLA as well as regular service of processes issued by courts in Section 138 NI Act matters.

INTRODUCING SPECIAL MECHANISM FOR PRE-COUNSELLING

To provide more opportunity to the parties to settle the case, tri-level Pre-counselling was incorporated.

BY CONCERNED COURT

By presiding officer of the concerned court/ Tribunals/ Commission/ Authorities/ Forums.

BY DLSA/TLSC

By the counsellors appointed/nominated by the concerned DLSA/ TLSC such as; Retired Judicial officers, trained advocate mediator etc.

“DOOR-STEP COUNSELLING”

By Retired Judicial officers

By trained advocate mediator

By expert Panel Lawyer

By elected public representative such as Zila Parishad Members/ Zila Pramukh/ Deputy Zila Pramukh/ Panchayat Samiti members/ Pradhan/ Deputy Pradhan/ Ward Members/ Sarpanch /Deputy Sarpanch/ Mayor, Municipal Corporation/ Deputy Mayor, Municipal Corporation etc.

By Social Worker

“DOOR-STEP COUNSELLING”

INTRODUCED FOR SETTLEMENT OF -

- Civil cases/ Revenue matters involving Partition of immovable properties, Disputes related to easementary rights, Right to Way, Correction of entries in revenue record, division of agriculture records and Mutation Disputes etc.
- Compoundable criminal cases
- Bank Recovery matters including cases U/s 138 NI Act

PLACE OF ORGANIZATION

- Every Panchayat Samiti and Tehsil/Up-Tehsil Headquarter

To give more emphasis on Door Step Pre-counselling, Hon'ble High Court ordered Officers posted in ‘Gram Nyayalayas’ to organize their camps in co-ordination with concerned DLSA/TLSC. It was to be done with this objective that if both camps will be convened at the same time then concerned "Nyayadhikari" can also contribute in Pre-counselling of the cases put up in Door step Counselling Camp.

TO ATTRACT THE MASSES, SUCH DOOR-STEP COUNSELLING CAMPS WERE ORGANIZED IN ASSOCIATION WITH-

- Medical & Health Check-up camps by Medical & Health Department, Govt. of Rajasthan
- “Administration at Villages” camps by Rural Development & Panchayati Raj Department, Govt. of Rajasthan
- Camps at Panchayats by Rural Development & Panchayati Raj Department, Govt. of Rajasthan

STRATEGY TO SETTLE NI ACT CASES AND LOAN RECOVERY MATTERS

Taking into the consideration the huge pendency of cases (around 06 lakhs) in magisterial courts across the State of Rajasthan, special focus was given towards ensuring maximum disposal of matters falling under Section 138 NI Act and Bank Recovery matters (Civil Recovery Suits/Proceedings, Civil Execution including Executions of Arbitral Award).

Matters wherein cheque amount/outstanding amount is up to Rs. 10 Lakh were taken up in this special drive.



**SPECIAL CAMPAIGN/ DRIVE INITIATED AT
RSLSA LEVEL TO SETTLE BANK
RECOVERY MATTERS &
CASES FALLING U/S 138 NI ACT
IN ASSOCIATION WITH
NATIONALIZED & PRIVATE BANKS**

- Meetings with Nationalized & Private Banks and Financial Institutions convened at RSLSA level to formulate a specific plan to ensure maximum disposal of such cases.
- The Banks and Financial Institutions were requested to provide settlement amount according to their prevalent One Time Settlement / Compromise Schemes and convey the list of such cases along with such pre-calculated amount coupled with notices incorporating pre-calculated amount, which are to be served on the defaulter borrower.
- A time table was prepared in such manner that each bank was allotted specific day time slot, duration of 2 ½ hrs at a single point of time across the State of Rajasthan.
- All the DLSAs and TLSCs were directed to conduct Pre-counselling session during such allotted time duration and RSLSA supervised these sessions through VC.
- The higher-level competent officers working as State heads of the Banks/Financial Institutions also joined these sessions the RSLSA team online through VC on given date.
- Bank authorities participated with enthusiasm / zeal & zest in such sessions.

FORMATION OF SPECIAL COMMITTEE AT DLSA/ TLSC LEVEL

- A committee/committee (looking into the number of cases) under the direct monitoring of concerned Chairperson, DLSA at district headquarter and at Taluka level (only where two or more courts are situated), under direct monitoring of Chairperson, TLSC were constituted for the pre-counselling of cases (wherein the loan amount is up to 02 Lakh rupees) pending before the courts situated in their jurisdiction
- These committee/committees were consisted of an officer of ADJ rank, ACJM rank and one officer amongst such courts whose cases were to be taken up for the pre-counselling.
- The said committee convened pre-counselling sessions invariably daily for such cases after exhausting the cause list for the day.

SPECIAL PRE-COUNSELLING CAMPS TO SETTLE THE AFORE-MENTIONED CASES IN UPCOMING NATIONAL LOK ADALAT TO BE ORGANISED ON 13TH AUGUST, 2022.

- This time the upper limit for the cases to be taken up was increased to Rs.10 Lakh.
- After extensive discussion and deliberations with Nationalized & Private Banks and Financial Institutions a time line was given to take up all the cases of specified category.
- It was decided that this special drive will be carried out between 27.06.2022 to 08.07.2022.
- A Nodal officer was to be appointed by all Bank/Financial Institution Branch wise/Taluka wise/District wise/Region/Zone wise (as per requirement of the particular station) and intimate the complete contact detail of such Nodal Officer to the concerned DLSA/TLSC.
- Concerned Secretary, DLSA in coordination with Chairman, TLSCs was to prepare separate lists for Section 138 NI Act Cases and Bank Recovery Matters (Civil Recovery Suits/Proceedings, Civil Execution and Executions of Arbitral Award) Court wise and Bank/Financial Institution wise (Branch wise); and provide the same to the Branch Manager or other authorised officer/Nodal Officer of the concerned Bank/Financial Institutions as per the decided timeline.
- Concerned Bank/Financial Institution had to update such lists provided by the concerned DLSA/TLSCs in terms of complete detail of borrower/defaulters including each mobile/landline phone no. and e-mail ID, if available with or otherwise known to the Bank/Financial Institution concerned and had to provide the updated lists along with filled-in Notices specifying settlement amount to be offered for upcoming NLA dated 13.08.2022 against

outstanding amount as on 31.05.2022 qua dispute existing in pending matter only, as per its own prevalent compromise Scheme/OTS Scheme to the DLSA/TLSC concerned as per decided timeline.

- Concerned Bank/Financial Institution was to share with concerned DLSA/TLSC, the calculation sheet as prepared while arriving at a settlement amount to be offered as per prevalent Compromise Scheme/OTS Scheme specifying the outstanding amount against principal sum, interest charged thereon an expenses debited in borrowers account, so as to make sure better and effective negotiations with the borrower/defaulters in order to ensure better results in the Pre- counselling and also to avoid any disparity between two different but similarly situated borrowers/defaulters.
- Concerned DLSA in coordination with TLSCs were to prepare a time table for Pre-counselling vis-à-vis each Bank/Financial Institution specifying particular time slot for Bank/Financial Institution concerned keeping in view the number of cases going to be taken up in Pre-counselling and by considering the convenience of the Bank/Financial Institution concerned, as per the decided time line to ensure maximum disposal of such cases.

PROCUREMENT OF ADDITIONAL MANPOWER

For better management of Pre-counselling/Door-step Pre-counselling especially in NI cases, the RLSA requested the State Government to provide additional manpower. The State Government acceded and sanctioned the required strength of Man with machine & home guards.

PILOT PROJECT FOR DISPOSAL OF MAC CASES.

In the light of judgement passed by Hon'ble Supreme Court in Bajaj Allianz Insurance Co. Pvt. Ltd. vs Union of India writ petition civil No. 534/2020 order dated 16.03.2021, those cases in which Insurance company concerned considers that it is liable to pay the compensation and do not have any legal and plausible defence as per settled proposition of law, were asked to propose a settlement offer to the claimant. The offered amount then conveyed to the claimant side for their response and the same was conveyed to the Insurance Companies back for taking final decision at its end.

On trial basis a pilot project was initiated in the District Tonk to settle such MAC cases in association with Insurance Companies in the NLA dated 14.05.2022.

The Pre-counselling sessions convened in DLSA Tonk premises, in coordination with TLSC Malpura and officers of Insurance Companies available at local level from 09.05.2022 to 13.05.2022.

The claimants and their advocates were given the opportunity to join such sessions either by appearing in person at DLSA/TLSC premises or through VC. The State level higher and competent officers of the concerned Insurance Company joined the RLSA officers through VC to meet out the issues which could not be resolved by the officers representing Insurance company at local level. It was done with a view that no appropriate case may escape the settlement on account of meagre difference of amount in compensation between claimant and Insurance Company and appropriate decision may be instantaneously. The RLSA through this special campaign was able to settle 66 cases.

PUBLICITY MEASURES-

Rajasthan State Legal Services Authority effectively used print, electronic and social media platform to spread awareness about the organization of the National Lok Adalat, which in turn increased the participation of all the stakeholders, referral of appropriate cases and ultimately disposal of cases.

The use of these innovative measures had created tremendous awareness among the masses and resultantly overwhelmed response of the public in general was seen in the NLA.

Following publicity measures have been adopted:

- Caller Tunes on official mobile phones spreading message of National Lok Adalat
- National Lok Adalat Videos on Whats App status, posters as what's app profile picture.
- Bulk Messaging to each and every litigant/their learned advocate.
- Banner/ Posters/ Hoardings in each Gram Panchayat, Bar Office, and other Public Places.
- Digital Advertisement on LED Screens displayed by Govt. of Rajasthan across the State right from Panchayat level to State level as well as on the Justice Clock of RHC, Jodhpur and Jaipur
- Videos on YouTube
- Pop-up banners on Hon'ble High Court Website, RLSA Website and all Govt. Websites
- Affixing of posters/ flex on Buses (Roadways buses as well as Private ones)

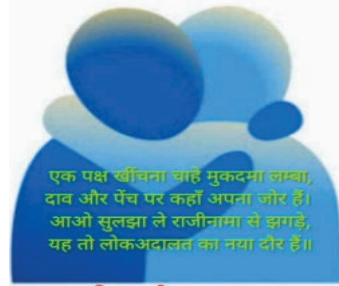
- 1 Minute Video of Lok Adalat on TV Channels
- L Bands on Door darshan, First India TV, News 18 and Zee News Rajasthan.
- Advertisement on All India Radio's 17 stations, Big FM and Radio City.
- Pamphlets in News Papers.
- Regular News Release in each and every newspaper across the State of Rajasthan.
- Use of Mobile Vans in every District with requisite publicity material and music CDs spreading the awareness about event of NLA and benefits associated with the settlement of disputes in NLA.

राष्ट्रीय लोक अदालत



शीश कटा दे वचनों खातिर,
ऐसा हैं इस भू का इतिहास।
चैक का वचन निभायेगें पूरा,
उड़ने ना देगें अपना उपहास ॥

राजस्थान राज्य विधिक सेवा प्राधिकरण, जयपुर



एक पक्ष खींचना चाहे मुकदमा लम्बा,
दाव और पंच पर कहों अपना जोर हैं।
आओ सुलझा ले राजीनामा से झगड़ें,
यह तो लोकअदालत का नया दौर है ॥

राष्ट्रीय लोकअदालत

राजस्थान राज्य विधिक सेवा प्राधिकरण, जयपुर



राष्ट्रीय लोकअदालत
14 मई 2022

मौखिक वचन पर जो डटे रहते हैं,
सामाजिक-प्रतिष्ठा वो कमायेगें।
चैक का मतलब लिखा वचन हैं,
लोकअदालत में वचन निभायेगें ॥

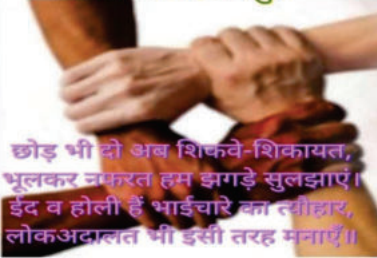
राजस्थान राज्य विधिक सेवा प्राधिकरण, जयपुर



खाली चैक पर राशि भरकर,
तोड़ा हैं यदि तुमने विश्वास।
अविश्वास के खट्टे रिश्तों में,
लोकअदालत जगाती आस ॥

राष्ट्रीय लोकअदालत
14 मई 2022

राजस्थान राज्य विधिक सेवा
प्राधिकरण ,जयपुर



छोड़ भी दो अब शिकवे-शिकायत,
भूलकर जफरत हम झगड़े सुलझाएँ।
ईद व होली हैं भाईचारे का तबीहार,
लोकअदालत भी इसी तरह मनाएँ॥

राष्ट्रीय लोकअदालत

राजस्थान राज्य विधिक सेवा
प्राधिकरण ,जयपुर
राष्ट्रीय लोकअदालत --14 मई 2022



शीश कटा दे वचनों खातिर,
ऐसा हैं इस भू का इतिहास।
चैक का वचन कर देगें पूरा,
उड़ ना पाए अपना उपहास ॥

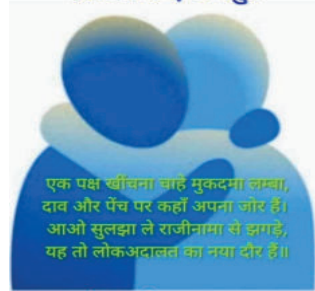
राजस्थान राज्य विधिक सेवा
प्राधिकरण ,जयपुर



राष्ट्रीय लोकअदालत --14 मई 2022

खाली चैक पर राशि भरकर,
यदि तोड़ दिया तुमने विश्वास।
भूल सुधारों लोकअदालत में,
जाना हैं सबको खुदा के पास ॥

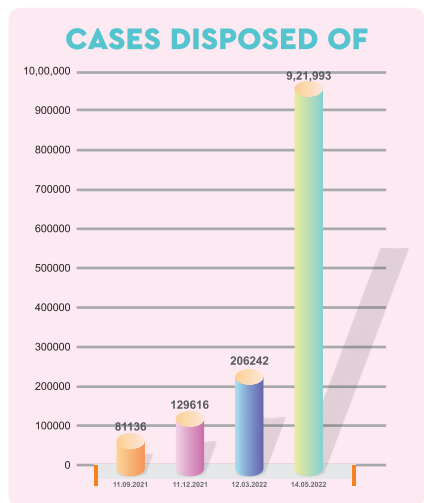
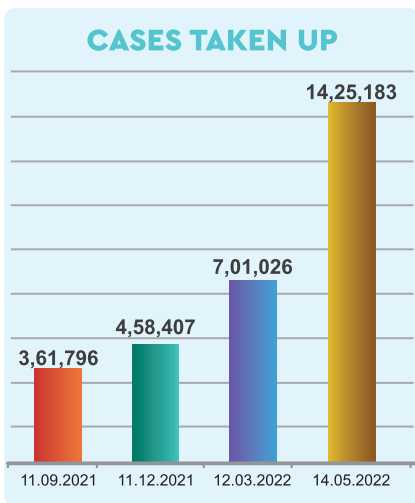
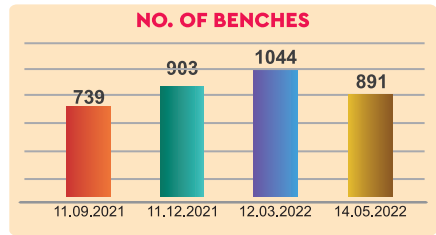
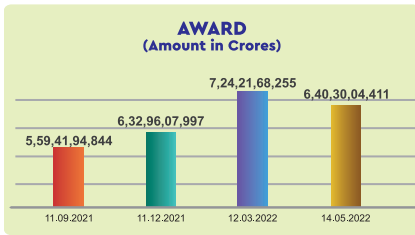
राजस्थान राज्य विधिक सेवा
प्राधिकरण ,जयपुर



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दाव और पैच पर कहीं अपनी जोर डे।
आओ सुलझा ले राजीनामा से झगड़े,
यह तो लोकअदालत का नया दौर डे॥

राष्ट्रीय लोकअदालत

Date of NLA	Bench	Pre-Litigation Cases			Pending Cases			Total		
		Taken up	Disposed of	Award	Taken up	Disposed of	Award	Taken up	Disposed of	Award
11.09.2021	739	122905	27091	566731693	238891	54045	5027463151	361796	81136	5594194844
11.12.2021	903	157296	34298	811418543	301111	95318	5518189454	458407	129616	6329607997
12.03.2022	1044	273352	72720	1009250556	427674	133522	6232917699	701026	206242	7242168255
14.05.2022	891	948338	744594	1069823829	476845	177399	5333180582	1425183	921993	6403004411





राजस्थान राज्य विधिक सेवा प्राधिकरण

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Toll Free Help Line 15100/9928900900)

Email: rslsajp@gmail.com, rj-slsa@nic.in

website: www.rlsa.gov.in